

How to Make a Referral

Access to Newport Mind tenancy support is through the Gateway. This is run by Newport City Council. You can make an application via:

Newport Information Station
Old Station Building
Queensway
Newport
NP20 4AX

Telephone: (01633) 655656
Opening hours: Monday –
Friday, 8.30am – 5.00pm

Alternatively you can contact Newport Mind and we can help you to make an application

Each application is assessed and allocated to an appropriate support provider. You will be contacted for an assessment meeting with the support provider you have been referred to within 4 weeks.

If you are accepted onto the waiting list for tenancy support, when a suitable vacancy becomes available we will contact you and will introduce you to your support worker.

Where We Are
Newport Mind
2nd floor
100-101
Commercial St
Newport
NP20 1LU



Phone: 01633 258741
Fax: 01633 257992
Web: www.newportmind.org
Email: admin@newportmind.org

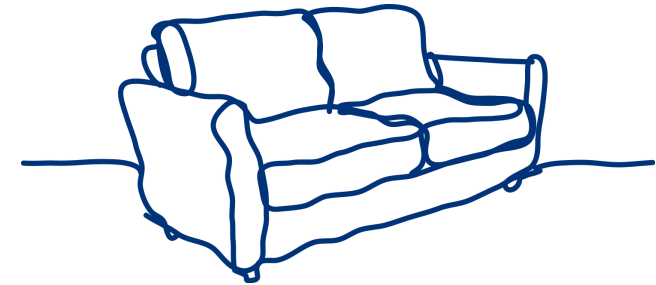
Newport Mind is committed to providing a quality, customer based service which has strong consistent values, has high standards of service delivery, is run in a robust way in line with the needs of the community and adheres to Mind's Quality Management in Mind Standards.

Newport Mind is committed to delivering services that promote equality of opportunity, respects diversity and tackles discrimination. People using the services of Newport Mind are required to behave in a way that reflects these values.



Tenancy Support

Supporting people with their tenancy needs



June 2015

Charity Registration No. 1036964.
Registered No. 2916027.
Registered in Wales. Limited by Guarantee.

About Us

Newport Mind is a mental health charity. We believe no one should have to face a mental health problem alone. We're here for you. Today. Now.

Whether you're stressed, depressed or in crisis. We'll listen, give support and advice, and fight your corner.

Criteria for Tenancy Support

Newport Mind's Tenancy Support service provides individual support to people in the community experiencing mental health difficulties. To be eligible you will need to meet the following criteria:

- You have a mental health difficulty.
- You are living independently but require help with this.
- You have a support need relating to maintaining your tenancy.
- You will be prepared to engage in housing related support. This is what our funders require - full details will be provided during assessment.



What is Tenancy Support?

Our Tenancy Support service provides time-limited support with the aim of helping you become more independent.

- Support is provided in your own home and in the community.
- You will be assigned a support worker who will work with you to develop a support plan.
- We will help you to work towards achievable goals.
- Support plans will be reviewed every 3 months by your support worker, and every 6 months by a senior worker.
- In addition to your own support needs we will help you to maintain your tenancy.
- We will aim to establish a suitable move-on plan when your support time finishes.

Support Provided

Newport Mind's housing support aims to help you to:

- Improve your wellbeing
- Develop life skills
- Improve your confidence and self esteem
- Develop social networks and access activities
- Manage your mental health
- Budget and claim benefits
- Gain quality in your everyday life
- Access other services
- Improve your personal safety
- Develop your independence
- Access volunteering, work and education opportunities

